

Important Covid-19 Notice – Please Read

At Wintersinger`s Tree Farm, our purpose is to help make the Christmas season joyous and safe for the families of our customers and our staff. That is why for this Christmas season we have taken actions to ensure your safety and ours when you visit us.

For 2020, Visits to Wintersinger`s will be by Reservation Only

- We have added reservation bookings to our website.
- Each reservation applies to one vehicle in the parking lot.
- Should you need to reschedule your reservation, you will be able to do so up to 3 hours prior to your scheduled visit.
- Please try to keep your visit within the 1-hour time slot you have reserved. This allows us to serve all families in the safest possible manner.

Masks

- In compliance with Wellington Dufferin Guelph Public Health Guidelines and the Class Order issued under Section 22 of the Health Protection and promotion Act, we will require all customers to wear a protective face covering in all indoor areas at the farm.
- Further to that, we are also requiring face coverings in any area on the property where physical distancing is not possible, including when interacting with other customers and staff.

The above rules for masks are required by law and are non-negotiable.

Consider When You Choose to Visit Us

- Please be mindful that weekends and school PA Days are busy times at our farm. If you are concerned about this and are able, you may consider visiting us on weekdays.
- While we look forward to your visit, we ask that you do not come to the farm if you or a member of your household is feeling sick or has come into recent contact with a Covid-19 infected person.
- Please only include those in your immediate household in your visit.

Directional signs

- In some areas of the farm, you will find signs that have been placed in order to maintain the flow of traffic while maintaining physical distancing and limiting contact with other customers.

Limiting Customers in Indoor and Enclosed Areas

- We will limit the number of customers in all indoor areas and in certain enclosed areas at the front of the farm.
- We ask that all customers limit their time in all indoor and enclosed areas at the front of the farm. Please remember that other customers wish to make use of these services as well.

Cleaning

- In order to protect our customers and our staff, we have implemented additional cleaning and sanitizing procedures.

Staff Illness

- Staff are encouraged to stay home if sick

Modified Offerings

- In order to keep our customers and staff safe, we will not be opening our café. You will still however be able to purchase hot cider and hot chocolate to go.
- Wagon rides will be reduced due to the limited capacity for physical distancing.

We will continue to keep up with public health guidelines as they evolve, in order to ensure the safety of you, our customer and our staff. Thank you in advance for acting in accordance with our safety measures. We wish everybody a safe and merry Christmas.